

Pre-Paid Professional Services

Clavister has an array of great solutions and products to fit almost any customer class: from the largest enterprise to SMEs. To make sure customers get the full benefit of those solutions as quickly and efficiently as possible, Clavister offers highly skilled professional service experts—Our consultants have unique and extensive experience from working with our products, having deployed and managed thousands of installations in mission critical environments vouches for your request being managed in a smooth way and delivering the security value you've purchased. It's a time-efficient way to bank pre-paid professional services packages as partners and customers can buy the hours they need, use them when needed and have full oversight with the highest quality in mind.

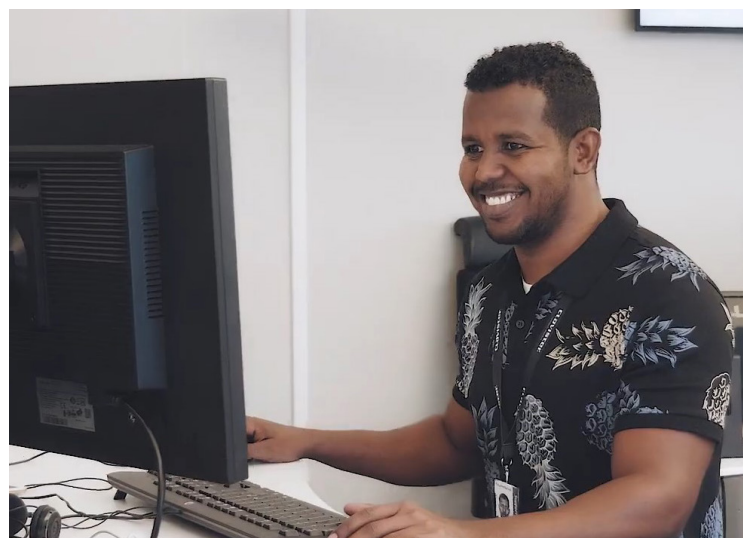
What can you use Pre-Paid Professional Services for

Installation and Deployment

Our experienced consultants can help you plan and execute all steps in the installation and deployment of the Clavister products. Having deployed and migrated thousands of products our team has both the tools and experience to make these migrations effective, minimizing the disruption of your network infrastructure.

Results and Benefits

- Fast and effective migrations between different brands and products
- Minimal disruption to service in your IT infrastructure
- Optimized configuration to ensure both high security and performance
- Design for new and redesign of existing installations of Clavister Products



Configuration, Optimization and Regular Health Checks

Let our consultants help you implement the use of new features, add policies for your new servers and services or simply spend a few hours to review how you can optimize the products for both higher performance and improved security.

Applying best practices for how the products should be configured also means that you get a configuration that is easy to understand, has lower risk of errors and more manageable for you to maintain over time.

Results and Benefits

- Apply new changes, introduce the use of new features and get it right from start
- Improved Security of your IT infrastructure
- Improved performance of your Clavister products and your network
- Advanced Troubleshooting and other services

MyClavister PS dashboard gives customers real time management tools

By adding a professional services tool to MyClavister, customer can see the status of the PS hours and also get a full accounting of the projects being worked on as well as the hours spent.

Pre paid to eliminate all the worries

It's all about convenience: being able to get hands-on assistance and changes implemented instead of following guidelines, administration documentation and advise from our support team, to the professional or support team actually connecting in and implementing what's needed for the customer, when its needed.

At your Service - help available when you need it

With our pre-paid professional services, partners and customers can buy the hours they need, use them when needed and have full oversight with an easy-to-use dashboard on MyClavister. No need to get stuck with procurement and ordering when you are bussy getting the job done.



CLAVISTER
CONNECT • PROTECT

Clavister AB, Sjögatan 6 J, SE-891 60 Örnsköldsvik, Sweden
Phone: +46 (0)660 29 92 00 • **Email:** sales@clavister.com