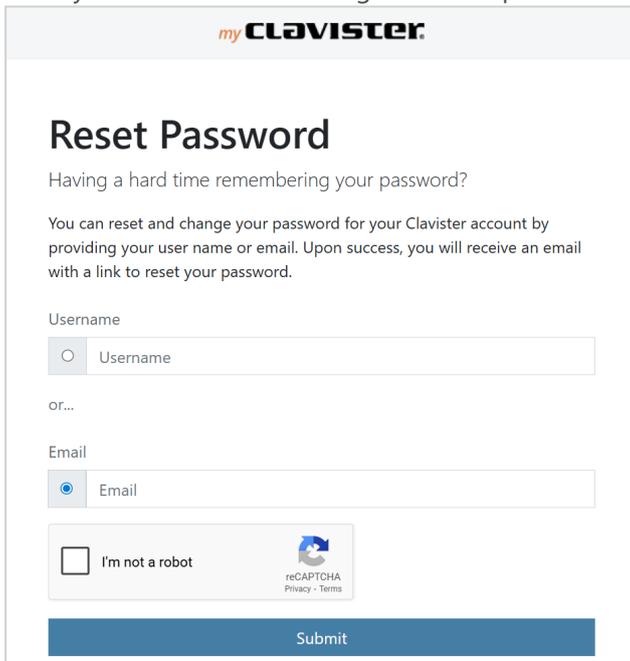


How to get started with MyClavister

If you had an account in PhenixIDs previous support portal, you do not have to create a new account in MyClavister, since we have migrated your account. Instead, follow instruction 1-4. If you are a new customer, follow instruction 5-10.

How to register as a Clavister customer if you had an account in PhenixIDs support portal

1. Go to the URL <https://my.clavister.com/> in a web browser.
2. The MyClavister login page is presented. Click 'forgot password'.
3. The 'reset password' page is presented. Choose 'Email' to reset your password, since that is what your migrated account is tied to, and enter your email. It is important that you enter the same email you used when accessing PhenixIDs previous support portal.



my CLAVISTER

Reset Password

Having a hard time remembering your password?

You can reset and change your password for your Clavister account by providing your user name or email. Upon success, you will receive an email with a link to reset your password.

Username

Username

or...

Email

Email

I'm not a robot

reCAPTCHA
Privacy - Terms

Submit

4. You will shortly receive an email with a link to reset your password and access your migrated MyClavister account.

If you experience any issues, please contact us at partner.success@clavister.com.

How to register as a new Clavister customer

- Go to the URL <https://my.clavister.com/> in a web browser. If you are a new customer accessing MyClavister for the first time, click the "create account" link.

Username
johnsmith

Password
●●●●●●●●

Sign in

- The registration page is now presented. The required information should be filled in. In the example below, a user called John Smith is registered.

Create Clavister Account
Register for a free account to get the most out of our website.

Username
johnsmith

First Name
John

Last Name
Smith

Email
john@example.com

Phone
+460660297755

- When the registrations details are accepted, an email is sent to the email address given so that the registrations can be confirmed.

Your account has successfully been created, but before you can login you must first verify your email address. An email has been sent to you with further instructions on how to complete the registration.

- Below is an example of the heading in the email that would be received.

Welcome to Clavister!

John Smith, thank you for registering a user account with us. To complete the registration process, please follow the link below. Once your account has been activated, you can explore our site and download articles, white papers, subscribe to our newsletter and much more.

- The confirmation link in the emails leads back to the Clavister website to show that confirmation has been successful and logging in is now possible.

Your account has successfully been verified and you can now log in below.

- After logging in, the customer is displayed with menu options for changing settings and logging out. Note also that multi-factor authentication can be enabled for increased security in "Settings".

John Smith

john smith ltd
Company

Settings

Log out

If you experience any issues, please contact us at partner.success@clavister.com.